

## Walla Walla County Hearing Loss Resources

### **ESD123**

#### **Kellie Horn**

Program Administrator  
Phone: (509) 492-7742  
Email: khorn@esd123.org

#### **Janemy Perez de Luengas**

Birth-3 Coordinator, Childcare Aware  
Phone: (509) 412-4234  
Email: jluengas@esd123.org

*ESD 123 provides Early Intervention services for children birth to three in Walla Walla and Columbia County.*

### **Walla Walla Valley Disability Network**

#### **Cyndy Knight**

Executive Director Phone: (509) 386-2356  
Email: admin@wwvdn.org  
Website: www.wwvdn.org

*The Walla Walla Valley Disability Network provides social and recreation opportunities as well as support and information to improve the quality of life for individuals with disabilities and their families.*

#### **Angie Witt**

WW & Col. Co. Parent to Parent Coordinator  
Phone: (509)540-9880  
Email: p2p@wwvdn.org

#### **Ysabel Fuentes**

Parent to Parent Hispanic Outreach Coordinator  
Phone: (509)525-9435  
Email: p2pespanol@wwvdn.org

*The Parent to Parent Coordinators are contracted by the Walla Walla Valley Disability Network. They support parents of children with intellectual disabilities and other special healthcare needs by pairing parents together.*

### **Center for Childhood Deafness and Hearing Loss**

#### **Kris Ching**

**Birth to Five Outreach Coordinator**  
360-418-4292  
kris.ching@cdhl.wa.gov

*The Center for Childhood Deafness and Hearing Loss (CDHL) Outreach Team offers statewide services to deaf and hard of hearing students, teachers of the deaf, educators serving the deaf, educational interpreters and families of deaf infants, toddlers and students.*

### **Washington State Hands & Voices**

2950 Newmarket St., Suite 101-124  
Bellingham, WA 98226  
Phone: 425-268-7087  
E-mail: [info@wahandsandvoices.org](mailto:info@wahandsandvoices.org)  
Website: [www.wahandsandvoices.org](http://www.wahandsandvoices.org)

#### **Guide By Your Side**

##### **Coordinator: Christine Griffin**

Phone: 425-268-7087  
Fax: 360-715-9970  
Email: [christine.griffin@WAhandsandvoices.org](mailto:christine.griffin@WAhandsandvoices.org)  
Website: [wahandsandvoices.org](http://wahandsandvoices.org)

*Washington State Hands & Voices and is dedicated to supporting families of children who are deaf, deaf-blind and hard of hearing ages birth -21 years old. We offer information, regardless of communication modality, to families so they can make informed decisions to support their child's unique strengths and abilities.*

*Guide By Your Side is a program of Washington State Hands & Voices. "Parent Guides" are trained parents of a deaf, deaf-blind or hard of hearing child. Parent Guides provide unbiased information about communication options and opportunities, help families navigate through systems, link families with local and national parent support resources, and guide parents on how to advocate for their child in health care and school settings.*

## Office of the Deaf and Hard of Hearing

Website: <https://www.dshs.wa.gov/altsa/office-deaf-and-hard-hearing>

Welcome to the Office of the Deaf and Hard of Hearing (ODHH). We are here to serve the needs of deaf, deaf-blind, hard of hearing, speech disabled and hearing people throughout Washington.

The Regional Service Centers also provide information and referrals to assist you in locating additional services.

## Client Advocacy

The Regional Service Centers of the Deaf and Hard of Hearing's seven offices throughout the state provide case management to people with hearing loss, their family members and the community. Case managers provide direct services to people with hearing loss and their families, working with them on how to advocate for equal access to programs and services offered by nonprofits, businesses and government agencies. Case managers work with clients to obtain reasonable accommodations to meet individual communication needs. Case managers also coordinate other services with nonprofits and government agencies and provide education and training so clients can fully participate and benefit. Case managers can assist with issues including:

- Education
- Employment
- Early intervention
- Mental health
- Housing
- Alcohol and Substance Abuse

## Assistive Listening Systems

Assistive Listening Systems create a direct, wireless connection between a source of sound and one or more listeners. This eliminates the effects of distance between the source of sound and the listener; such as background noise and reverberation (poor acoustics). Using an ALS, you should be able to hear as clearly as if you were standing right next to the source of the sound, even if you are actually sitting in the back of a large and noisy room.

Many ALSs transmit sound directly to the listener's hearing aid or cochlear implant sound processor. However, some types of ALS can be used even if the listener does not have a compatible hearing aid or cochlear implant.

There are three types of ALS: induction loop, FM, and infrared. None of these systems is inherently superior to the others; each has advantages and disadvantages.

### How and Where to Borrow Assistive Listening Systems

ODHH has ALS equipment available for loan to state and local government agencies for the purpose of providing access for Washington residents with hearing loss. ODHH oversees the inventory of ALS at DSHS headquarters and within 6 Regional Service Centers of the Deaf and Hard of Hearing throughout the state. ODHH also provides consultation to state and local government agencies to assist them in choosing the equipment that best meets their needs and the needs of the individual(s) with hearing loss.

Government agencies and any non-profit and private companies may contact one of the six [Regional Service Centers](#) directly to borrow Assistive Listening Systems (see below).

### Equipment Available:

With a personal amplifier the user has an option to use a headphone or a neckloop.

FM Transmitter/Receiver Kit that includes a portable amplifier, a microphone, up to 8 receivers with options for headphones or neckloops.



## Walla Walla

Tilikum - Pasco

SouthEastern Service Center of the Deaf and Hard of Hearing

*Serving , Adams, Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Klickitat, Walla Walla and Yakima counties*

124 N. 5<sup>th</sup> Avenue

Pasco, WA 99301

**Voice:** (509) 416-2061

**TTY:** (509) 543-9644

**FAX:** (509) 543-3329

**Video Phone:** 509-416-2061

**Email:** [sewscdhh@gmail.com](mailto:sewscdhh@gmail.com)