



PEOPLE FOR PEOPLE

## GAS VOUCHER RULES FOR CLIENTS

Thank you for using People For People for your medical transportation needs. Listed below are the rules for the gas voucher process. Gas vouchers are set up to get you to your Medicaid/Apple Health covered medical appointment. The driver must provide a valid driver's license, signed vehicle registration and insurance before a gas voucher can be set up. You can fax: 509-574-5085, email: [broker@pfp.org](mailto:broker@pfp.org), or bring copies to our office located at 304 W. Lincoln Avenue, Yakima, WA.

- The gas voucher can only be picked up on the day of your appointment unless other plans have been made in advance with PFP call center staff.
- Gas vouchers are based on one gallon of gas per 10 miles driven.
- You or your driver will need to confirm with People For People that there is a gas voucher authorized for you. You can check via our Trip Check button at [www.pfp.org](http://www.pfp.org) or call the toll free number at 800-233-1624, press 3 for confirmation of your gas voucher.
- The authorized driver will need to go into the station before pumping the gas.
- The driver will need to provide valid photo identification (driver's license) in order for the station to allow the driver to fuel the vehicle. Fuel is only authorized for the vehicle assigned and the authorized driver.
- The driver is responsible for fueling up to the amount authorized. If you go over the set amount, you will be responsible for paying the difference to the station. After the vehicle is fueled the authorized driver will be required to sign the receipt for the gas.
- Gas must be put into the authorized vehicle tank only. Gas cans or other containers are not allowed. If your gas tank does not hold the amount of gallons authorized, you may not come back later to get the remaining fuel.
- PFP only authorizes one gas voucher per household, per day
- If a client arrives to pick up a gas voucher and there is not a voucher at the station, please contact People For People at (509) 248-6793 or 1-800-233-1624 Monday through Friday 8:00 a.m. – 4:30 p.m.
- You must follow the gas voucher rules or PFP could limit assistance for any for future trips.
- If you pick up gas and do not go to your scheduled appointment or are not seen, you may be responsible for repayment or reported to the Health Care Authority.
- The gas station has the right to refuse service to any customer.